

# **ELECTRONIC GOVERNMENT AT THE LOCAL LEVEL IN THE REPUBLIC OF SERBIA**

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**Abstract :** *The increased availability of Internet technologies has led to that the development and management of electronic government (e-government) systems have become a key element of modern public administration. Electronic government represents the use of information - communication technologies and the Internet by the public administration in order to provide information and services to citizens and business, with herself becoming more efficient and transparent. This paper presents the analysis of the services which administration at the local level gives to citizens and business electronically. The study included nineteen elected local governments in the Republic of Serbia, where the services provided by electronic means and their plans and proposals for the development of the existing system of electronic administration have been observed. Study results showed the necessary for changes in the current understanding of the use of modern information - communication technologies and the Internet in the operations of local governments of modern public administration.*

**Key words :** *electronic government systems, information and communication technology, public administration, local governments*